



Our Pledge



We will:

1. Treat you fairly and with respect.
2. Provide you with information about Neighbourhood Policing.
3. Be visible on your street.
4. Respond to messages you leave with us within 24 hours.
5. Get to you in an emergency within 20 minutes (15 in an urban area).
6. Get to less urgent calls as soon as possible, less than 60 minutes if it's a priority, or for upset and vulnerable people.
7. Let you know about meetings with us in your area.
8. Let you have information about crime and conviction.
9. Keep you updated if you become a victim.
10. Put things right if you are dissatisfied.

If we don't meet our promises, we'll explain why.

To find out more about the Policing Pledge visit
www.cumbria.police.uk



CUMBRIA
CONSTABULARY
SAFER STRONGER CUMBRIA